

# On-line Outage Request Tool

Dispatchable Load Webcast  
October 13, 2011



- On-line Outage Request Tool
- Remember to Confirm Outages
- Registration and Maintenance
- Recent Enhancements
- Tool Tips
- More Information
- Questions

- The tool is available to registered users through the IESO Portal <https://portal.ieso.ca>
- The On-line Outage Request Tool has replaced Form 1360
- Requests are created in the database as a
  - Draft Outage,
  - Submitted Outage, or
  - Confirmed Outage
- Draft and Submitted Outages are searchable

# Remember to confirm outages

**Equipment Condition Plan**

ID: \_\_\_\_\_ Actual Start: \_\_\_\_\_ \*ECP Type: **Derated**

\* Station: **Station** Actual End: \_\_\_\_\_ Derate to MW: \_\_\_\_\_

\* Equip. Type: **Generator** \* Planned Start: **24-Mar-2011 12:18** MW Rating: **21**

\* Equip: **G1** \* Planned End: **28-Mar-2011 12:18** Derate to MX In: \_\_\_\_\_

Details: \_\_\_\_\_ \* Recall Time: **1** Derate to MX Out: \_\_\_\_\_

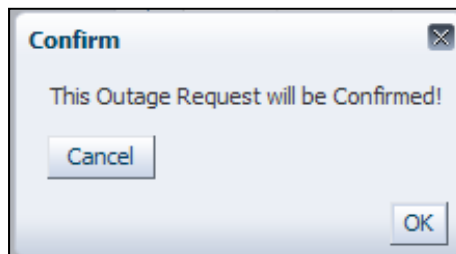
\* Recall Unit: **Hour** Derate to MVA: \_\_\_\_\_

All times are in Eastern Standard Time (EST), including switching times.

ID	Station	Equip	Equip. Type	Details	Planned Start	Planned End
<input type="button" value="Edit"/>	Station	G1	Generator		24-Mar-2011 12:18	28-Mar-2011 12:18

- The **submit** and **confirm** buttons are different
- Outages may be submitted at any time, but *must* be confirmed during the outage request window

- [Market Manual 7.3 Outage Management](#), Section 1.3.5.3 'Confirmation' and Section 1.3.5.5 'Short Notice Requests' provides the timeframe:
  - Window opens 33 calendar days before the outage
  - Window closes at 10:00 EST, 3 business days before



- Outages confirmed less than 3 business days before the outage are Short Notice, even if the outage has been submitted in the tool (but not confirmed)

- New users are added via [Form 1276](#), *IESO System Access Request and Identity Management Form*
- Existing users also use Form 1276 to update their contact information or to have access revoked

Grant access



<b>Online Outage Requests</b> (You communicate with us about your company's equipment outages)	View outage information reports	<input type="checkbox"/>	<input type="checkbox"/>
	Submit outage information to the IESO via the Online Outage Request Form.	<input type="checkbox"/>	<input type="checkbox"/>

Revoke access



- Users asked for an improved way to print outage search results or individual outages
- A new **Print** feature was added in late September 2011.



- You can create an outage template by saving a draft outage and then creating and editing a copy whenever you want to make a new request
- By starting a new request in the **Search Drafts** section, you can select an option to confirm the outage at the same time that you submit it
- A PDF creation tool can be used to create an electronic file from the formatted HTML page that appears when the **Print** option is used

- *On-Line Outage Request Tool: A Step-by-Step Guide*  
on the IESO Training page  
<http://www.ieso.ca/imoweb/pubs/training/OnlineOutageDataSubmission.pdf>
- **IESO Customer Relations**  
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